

# Our software support policy

## Operating system support policy

Moonshot relies on other software components, and more importantly, operating systems on both server- and client-side. We recognise that in current applications and target audiences, long-term support versions of popular operating systems are order of the day, therefore it is the intention of the Moonshot project to follow the support policies of the major operating system vendors/distributions:

### Linux:

- Our current distribution compatibility page is here: [Linux Compatibility List](#)
- Alpine: We currently support versions 3.9, and 3.11 in line with Alpine Linux policy here: [https://wiki.alpinelinux.org/wiki/Alpine\\_Linux:Releases](https://wiki.alpinelinux.org/wiki/Alpine_Linux:Releases)
- Debian/Raspbian: We currently support versions 9, and 10 in line with Debian LTS policy here: <https://www.debian.org/News/2016/20160425>
- Ubuntu: We currently support LTS versions 16.04, 18.04 and 20.04 in line with the Ubuntu release policy here: <https://www.ubuntu.com/info/release-end-of-life>
- RedHat and CentOS: We currently use an N-1 minor version policy to support versions 6, 7, and 8. CentOS 6 maintenance support will terminate on **30 November 2020**, in line with RedHat and CentOS policy at <https://wiki.centos.org>

### Windows:

- We have a compatibility page here: [Windows \(Moonshot SSP\) Compatibility List](#)
- The Windows SSP is a third-party product by Painless Security, LLC and subject to Painless Security's support policy.

### macOS:

- We have a compatibility page here: [Mac Compatibility List](#)
- We follow Apple's N-2 support policy. The macOS client for Moonshot is supported on macOS High Sierra (10.13), macOS Mojave (10.14), and macOS Catalina (10.15).
- Earlier versions of macOS may support Moonshot but are not supported by us.

## Software support policy

In line with the vendors of our supporting software components, it is sometimes unavoidable that older software is retired. Where the operating system support is greater, the operating system support takes precedence.